

Ekol Logistics Coronavirus (COVID-19) Emergency Action Plan



Dear Customers,

Due to the Coronavirus (COVID-19) that is affecting the entire world, we would like to inform you that there may be disruptions to our operations as a result of exceptional practices such as heightened border security measures, quarantine, and prohibited crossings.

We are working diligently to provide our services smoothly and continue to manage our planning and operations while taking the necessary measures by obtaining your approval for loading/order processes. We would like to share our "Ekol Logistics Coronavirus (COVID-19) Emergency Action Plan." It includes the details of how Ekol's freight traffic could be affected and outlines the possible actions we will take if some or all international road and intermodal transportation routes are restricted from trading due to Coronavirus (COVID-19).

We will keep you informed of any new developments.

Best Regards,

Content: This includes the scenarios and action plans regarding how Coronavirus, which originated in China in December 2019 and has since spread across Europe and the world, will impact Ekol Logistics' road and intermodal transportation operations.

Scope: Ekol Logistics employees, customers and all suppliers involved in our operations are included in this scope.

Scenarios:

Scenario 1: If the Port of Trieste in Italy is closed to freight traffic, we have planned to relocate some of our Ro-Ro ships to the Port of Sète in France. Then, from Sète to Bettembourg, we will switch to rail transport. We will contact DFDS, our Ro-Ro ship supplier, and request to operate three Ro-Ro ships in the Port of Sète.

Scenario 2: In the event that the Port of Trieste and the Port of Sète are closed to freight traffic, and if Ro-Ro ships are not operating, we plan to operate our entire current capacity via a road route.

Additional Measures:

Drivers: The measures taken for all Ekol drivers are provided below.

- We have provided information on "Protective Measures Against the Coronavirus and How to Use a Mask" and ensured that these measures are regularly reinforced.
- We have procured masks and gloves, and required all drivers to wear them.
- We have arranged the return of the drivers working abroad, especially those in quarantined areas, to Turkey. Additionally, all returning drivers are undergoing health screenings.
- Tow trucks and trailers are being disinfected.

Turkey Office/Facility Staff:

The measures taken for Ekol Turkey office and facility staff are as follows:

- We have increased the frequency of the disinfection and the cleaning of work environments and common or frequently touched areas (door handles, stair rails, elevator buttons, etc.).
- We are providing more hand sanitizers in our offices and facilities.
- We have disinfected our shuttles for our employees.
- On site, Coronavirus toolbox trainings are being provided to all employees.
- Coronavirus has been included in our legal health trainings, which are provided periodically by our onsite doctors.
- Notices and posters addressing Coronavirus have been manufactured and placed on information boards.
- We have discouraged all non-essential business travels abroad unless it is specifically approved by management.
- Employees who must travel abroad are obligated to work from home for 14 days following their arrival date in Turkey.
- Health units performed medical examinations and the employees who contracted the flu have been offered sick leave.
- Masks and gloves are provided in customs warehouses.

The measures to be taken in case the virus spreads in Turkey are as follows:

- The entire office staff will work at home through a digital platform.
- Employees who must work on-site will visit the workplace by taking turns.
- All managers will visit the office and be on-site for support by taking turns.

Despite our alternative transportation scenarios and additional measures taken, there may be disruptions to our operations. We can assure you that, as Ekol, we will continue to give you the best possible service to minimize such disruptions and delays during these extraordinary circumstances.